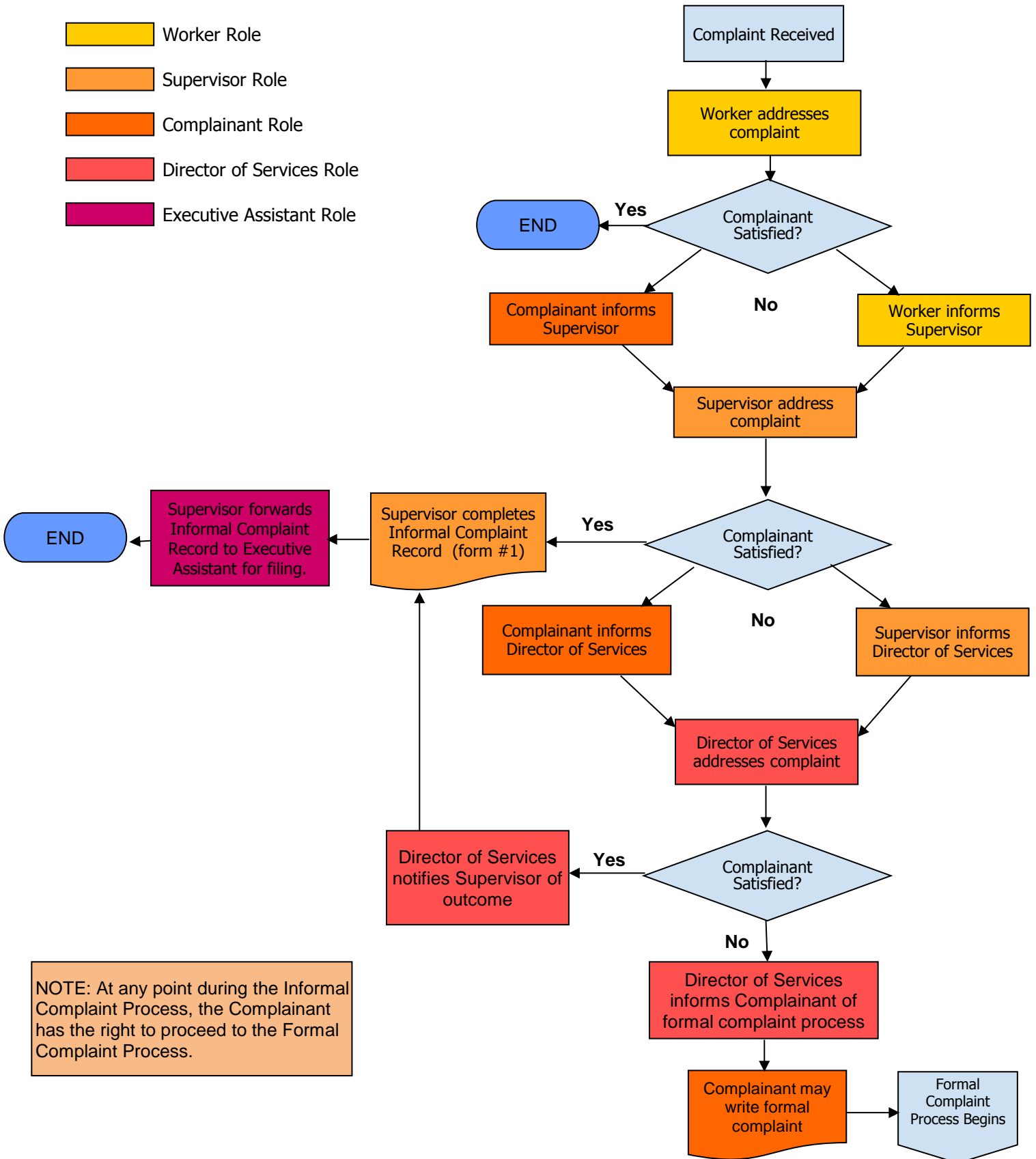




Informal Complaint Process

- Worker Role
- Supervisor Role
- Complainant Role
- Director of Services Role
- Executive Assistant Role



NOTE: At any point during the Informal Complaint Process, the Complainant has the right to proceed to the Formal Complaint Process.